

PRESS RELEASE

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<u>Royal Gibraltar Post Office Parcel Post Phone – Out' plus late opening until</u> <u>10pm of the Parcel Office on Thursday 23 December 2010</u>

The Royal Gibraltar Post Office will be organising a Special Christmas '*Phone – Out*' to advise its customers of any last-minute arrival of parcels in time for Christmas. Further, and with the cooperation of HM Customs Gibraltar, the Parcel Office will now remain open until 10pm on Thursday 23^{rd} December.

Packets & parcels arriving in Gibraltar the afternoon of Thursday 23 December 2010 would not normally be deliverable before Christmas. The Royal Gibraltar Post Office and HM Customs Gibraltar will, however, be affording clients whose parcels arrive on Thursday 23 December the opportunity to collect these during the evening of Thursday 23 and morning of Friday 24 December. This will be achieved via the issuing of a special collection number by telephone.

Only customers listed in the Gibraltar Telephone Directory may be afforded this service. It is essential that customers telephoned accurately retain the reference number issued, state when they are going to collect the item and bring ID when they come to collect it. The Parcel Office at 45 North Mole Road will be exceptionally open between 5pm and 10pm on Thursday 23 December 2010. The Parcel Office is also open on Friday 24 December from 9am to 12 midday.

The Royal Gibraltar Post Office & HM Customs Gibraltar would like to take this opportunity to wish all its customers a Merry Christmas and a Happy & Prosperous New Year.